



P R E S S   R E L E A S E

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Joe Durkin  
Senior Director of Corporate Communications  
Office: 727-329-2926  
Email: [Joe.Durkin@mybrighthouse.com](mailto:Joe.Durkin@mybrighthouse.com)

***BRIGHT HOUSE NETWORKS GIVES BACK  
WITH CUSTOMER APPRECIATION DAY***

***PLUS Home Run Job Fair along with  
Giveaways Will Be Featured at Bright House Networks Field***

(St. Petersburg, FL) – Bright House Networks is giving back to its customers with free admission to a Clearwater Threshers baseball game, raffles, door prizes, giveaways and a great fireworks display for the 9<sup>th</sup> Annual Customer Appreciation Day.

The event is slated for Friday, May 15<sup>th</sup> when gates open at 5:30 p.m. with the game starting at 7:00 p.m. at Bright House Networks Field, 601 Old Coachman Road in Clearwater, where Customer Appreciation Day has been held since 2004. Admission to the game between the Clearwater Threshers and the Daytona Cubs is free to Bright House Networks customers, who can present their cable statement at the ticket office for admittance.

Bright House Networks Human Resource staff will be on site for job seekers interested in employment. Over thirty jobs are open and Bright House Networks is seeking qualified individuals that are committed to making life easier for the customer.

“This is a great chance for us to give something back to our customers, with an event that promises to be fun for the whole family,” said Mike Robertson, president of Bright House Networks Tampa division. “At the same time, customers that are seeking a rewarding career might be the right person for one of the various job openings and join the Bright House Networks team.”

For more information on Bright House Networks Field, call (727) 467-4457.

***\*\*\* There are three Customer Appreciation Days Games \*\*\****

***Clearwater Threshers vs. Daytona Cubs 5/15 in Clearwater  
Lakeland Flying Tigers vs. Brevard County Manatees 5/16 in Lakeland  
Tampa Yankees vs. Clearwater Threshers 5/23 in Tampa***

## **About Bright House Networks**

Bright House Networks is the 6<sup>th</sup> largest multiple cable system operator (MSO) in the US with 2.4 million customers in several large cities including Tampa Bay and Orlando, Florida; Bakersfield, California; Indianapolis, Indiana; Detroit, Michigan; and Birmingham, Alabama; along with several other smaller regions in Alabama and the Florida Panhandle. The high-growth Florida markets are adjacent and form one of the country's largest cable clusters. Bright House Networks' corporate offices are located in Syracuse, New York and Orlando, Florida.

Bright House Networks is committed to putting customers in control and making their lives easier with products including Digital Cable, High Speed Internet, and Home Phone. The company also provides an ever-expanding catalog of Video-on-Demand (VOD) programming, the immensely popular Digital Video Recorders (DVR), and high-definition (HD) programming.

Exceptional customer care is the cornerstone of Bright House Networks' business, and a top priority across all operating units. Bright House Networks was ranked the "Highest in Residential Telephone Customer Satisfaction in the South Region" by J.D. Power and Associates in 2006, 2007, and 2008. J.D. Power and Associates also ranked Bright House Networks the "Highest in Customer Satisfaction Among High-Speed Internet Service Providers in the South Region" in 2008.

In addition to their residential services, Bright House Networks Business Solutions ([www.brightbiz.com](http://www.brightbiz.com)) provides products and services for small, medium, and enterprise businesses including Business Phone, Internet, Managed Security Services, Web Services, and Wireless Solutions.

Bright House Networks also owns and operates two 24-hour local news operations; *Central Florida News 13* ([www.cfn13.com](http://www.cfn13.com)) serving the Orlando area, and *Bay News 9* ([www.baynews9.com](http://www.baynews9.com)) serving the Tampa Bay area. Recently, *Bright House Sports Network* ([www.bhsn.com](http://www.bhsn.com)) launched in Florida, providing local sports coverage across Tampa Bay and Orlando. Bright House Networks provides in-depth coverage of local sports including high school, college, and professional teams.

Public affairs, social responsibility, and community involvement continue to be major initiatives for Bright House Networks as an ongoing commitment to the families and communities Bright House Networks serves. This includes the *Star Teachers Award* program, the *Bright Kids Network*, *Operation Bright Eyes*, and many more long-term commitments to education and other important issues in Bright House Networks communities.

For more information about Bright House Networks or our products and services, please visit [www.mybrighthouse.com](http://www.mybrighthouse.com).